WHY VOLUNTEER WITH VITA?
The Volunteer Income Tax Assistance Program

Providing free, high-quality tax services to households making less than $57,000

A SIGNIFICANT IMPACT

A Typical Tax Season
Nearly 3,900 Clients Served
Over $4.8 Million in refunds
Over $700,000 in tax prep fees saved

Accessing vital refunds
Our average client received $1,602 in refunds.

Volunteering 4 hours once per week seasonally:
• Saves $7,280 in tax prep fees
• Accesses $64,080 in refunds

Saving tax prep fees
The average client will save around $182 for their tax return, more than 10% of their refund.

Help them keep their money

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WHY WE NEED YOU

An unmet need
In 2021 more than 3,700 calls for appointments went unfulfilled.

In a typical year we only serve 5% of our area's eligible population.

Bring your skills, learn more
We welcome and need volunteers from all backgrounds.

We will train you to give back to your community in a meaningful way.

You can ensure more households get help

Here is a family you might serve:
• Two parents and two children
• The parents work full-time
• They schedule an appointment and learn they will receive a refund of:

$5,266

Their Refund can cover:
Childcare
Transp.
Food
Housing

*Each icon represents one month

You can help families like this access and keep their refunds

Find out how on Page 2
HOW YOU CAN HELP
Volunteer. Spread the word. Donate.

No experience necessary! We have opportunities for all skillsets. Our training results in an IRS Certification.

JOIN OUR COMMUNITY OF VOLUNTEERS

Community Resource Volunteers
CRV’s help clients access financial stability services at partner organizations.
They also help ensure our sites run smoothly by moving clients through our process.

Intake Specialists
Help clients upload documents to our virtual system which can then be prepared remotely by tax preparers.

Volunteer Tax Preparers
Use information provided by clients to complete tax returns and give access to invaluable refunds.

FREQUENTLY ASKED QUESTIONS

What is the time commitment?
• Training: 20-25 hours total between early November and the end of January
• Tax Season: We ask for an average of one 4-hour shift per week from January 24th until April 15th. You choose when to volunteer from a large list of options.

Where will I volunteer?
• Our main location is in Ann Arbor with additional sites located throughout Washtenaw County.
• With our virtual system you can volunteer from home with even more flexibility!

How does training work?
Training is a mix of on-demand and in-person pieces. Content varies based on the role you choose:
• Preparer: Basics of tax law, practice scenarios
• CRV: Our process and community resources
• Intake Spec: Scanning process and system tools

What are my next steps?
• Sign up for an orientation
• Join our volunteer center to be included on our communication list

Find out how at the website below:
WWW.UWWASHTENAW.ORG/VOLUNTEER-VITA

STILL HAVE QUESTIONS?
contact Nick Miller, N.Miller@micauw.org