

WHY VOLUNTEER WITH VITA?

The Volunteer Income Tax Assistance Program



Providing no-cost, high-quality tax services to households making \$60,000 or less

A SIGNIFICANT IMPACT

A Typical Tax Season

- Over 3,600 Clients Served
- Over \$5.5 Million in refunds
- Nearly \$1.0 Million in tax prep fees saved

Accessing vital refunds

Our average client received **\$1,654** in refunds.

Saving tax prep fees

The average client will save around **\$182** for their tax return, more than **10%** of their refund.

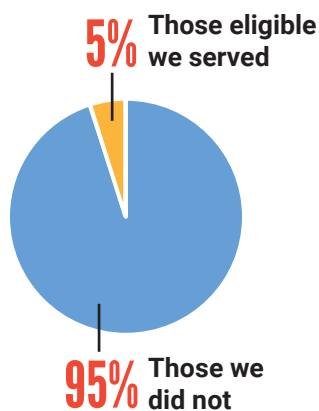
Help them keep their money



Volunteering 4 hours once per week seasonally:

- Saves **\$7,280** in tax prep fees
- Accesses **\$66,160** in refunds

WHY WE NEED YOU



An unmet need

In 2022 more than **3,000** calls for appointments went unfulfilled.

In a typical year we only serve 5% of our area's eligible population.

Bring your skills, learn more

We welcome and need volunteers from all backgrounds.

We will train you to give back to your community in a meaningful way.

You can ensure more households get help

Here is a family you might serve:

- Two parents and two children
- The parents work full-time
- They schedule an appointment and learn they will receive a refund of:

\$5,266



Their Refund can cover:

- Childcare
- Transp.
- Food
- Housing

**Each icon represents one month*

You can help families like this access and keep their refunds

Find out how on Page 2

HOW YOU CAN HELP

Volunteer. Spread the word. Donate.



United Way
of Washtenaw County

**No experience necessary! We have opportunities for all skillsets.
Our training results in an IRS Certification.**

JOIN OUR COMMUNITY OF VOLUNTEERS

Community Resource Volunteers

CRV's help clients access financial stability services at partner organizations.

They also help ensure our sites run smoothly by moving clients through our process.

Volunteer Tax Preparers

Use information provided by clients to complete tax returns and give access to invaluable refunds.

Intake Specialists

Help clients upload documents to our virtual system which can then be prepared remotely by tax preparers.



FREQUENTLY ASKED QUESTIONS

What is the time commitment?

- **Training:** 15-20 hours total between early November and the end of January
- **Tax Season:** We ask for an average of one 4-hour shift per week from January 24th until April 15th. You choose when to volunteer from a large list of options.

Where will I volunteer?

- Our main location is in Ann Arbor with additional sites in Ypsilanti, Manchester, and Milan.
- With our virtual system you can volunteer from home with even more flexibility!

How does training work?

Training is a mix of on-demand and in-person pieces. Content varies based on the role you choose:

- **Preparer:** Basics of tax law, practice scenarios
- **CRV:** Our process and community resources
- **Intake Spec:** Scanning process and system tools

What are my next steps?

- Sign up for an orientation
- Join our volunteer center to be included on our communication list

Find out how at the website below:

WWW.UWASHTENAW.ORG/VOLUNTEER-FOR-VITA

STILL HAVE QUESTIONS?

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