



# Reference Guide for United Way of Washtenaw

## Enrollment Channels

Channel	Text Code	Enrollment URL
UW of Washtenaw Clients	UNITED WAY	<a href="https://mytrustplus.org/UNITEDWAY">mytrustplus.org/UNITEDWAY</a>

To enroll, text the code **UNITEDWAY** to **646-349-5959** or go visit [mytrustplus.org/UNITEDWAY](https://mytrustplus.org/UNITEDWAY).

## Language Accommodation

All TrustPlus coaches are bilingual in English and Spanish except for:

- Elise Nussbaum (English + French)
- Ashley Hannah (English only)

On the Spanish version of the sign up page, these coaches' bios indicate they do not speak Spanish.

## Technical Support for Clients

- By email: Contact us at [support@mytrustplus.org](mailto:support@mytrustplus.org)

## Scheduling

Appointments are 30 minutes in length and can be booked up to two weeks in advance. Same-day appointments are sometimes available; next day appointments are almost always available although spots will be limited.

### Appointments are available from:

- 9:00 am – 9:00 pm ET  
Monday through Friday
- 9:00 am – 5:00 pm ET  
on Saturday

