

Free Tax Preparation Program Impact Snapshot, FY18

United Way of Washtenaw County provides free tax preparation services to individuals and families with low-incomes, allowing them to receive the maximum refund possible, to meet their own pressing basic needs or save for the future.



Our Impact: By the Numbers

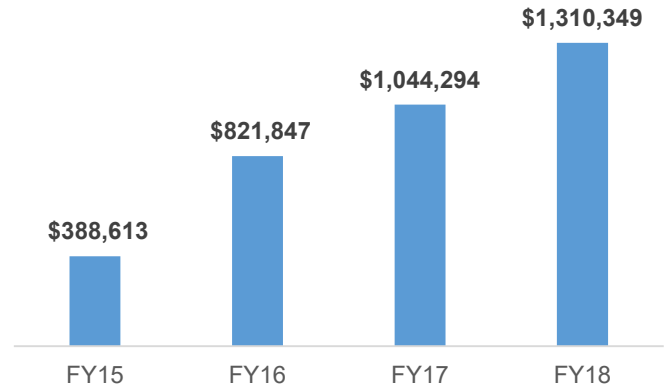
- 1,005:** Number of free tax returns filed
- \$1.3 million:** Total in tax returns and credits returned to Washtenaw County
- \$1,718:** Average tax refund amount
- \$282,000:** Total amount saved by participants by using our free service*

Why This Matters

Our tax program ensures that people get the maximum refund they are due without having to pay expensive tax prep fees or be subject to predatory refund-anticipation loans. This bolsters individual financial stability within our community and injects more dollars back into Washtenaw County businesses.

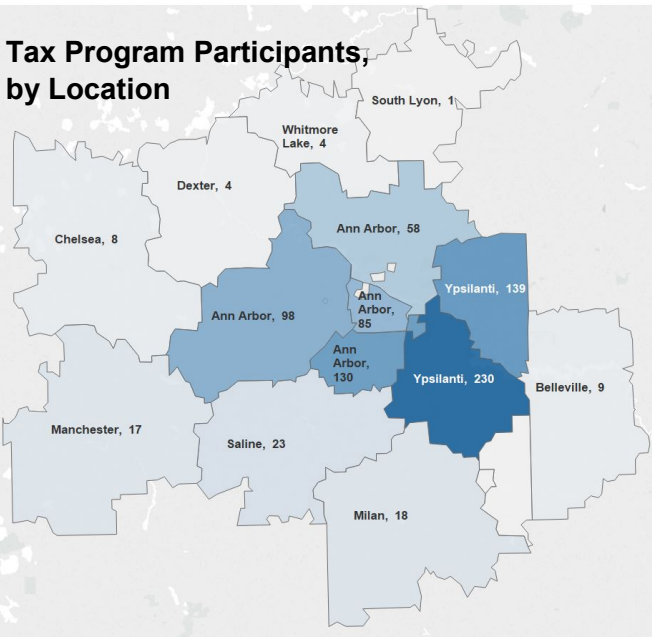
*Calculated using average cost of filing a tax return at a paid preparer: \$250

Total dollars returned to community from tax credits and refunds



Our Impact: Participant Profile

Tax Program Participants, by Location



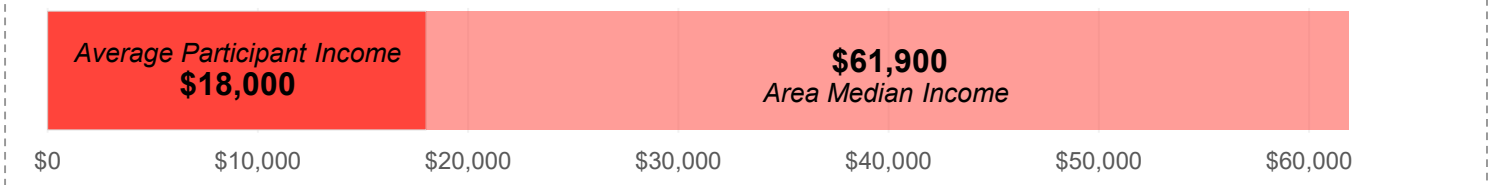
- \$18,000:** Tax program participants average income
- 50%:** Participants that identify as Caucasian/White*
- 34%:** Participants that identify as African-American/Black*
- 4.6%:** Participants that identify as Asian*
- 2.5%:** Participants that identify as Arab*
- 47:** Average age of tax program participant

*Calculated based on number of participants that provided data.

Why This Matters

According to United Way's [ALICE report](#), 37% of Washtenaw County residents are Asset Limited, Income Constrained, Employed. More than half (56%) of these ALICE community members reside in Ypsilanti. This is why our financial stability work focuses largely on supporting agencies and individuals in the Ypsilanti Community.

Our Tax Programs serve individuals and families with low-incomes



For more information about our Free Tax Preparation services or volunteer opportunities, visit us online at uwgive.org/freetaxhelp or contact vita@uwwashtenaw.org.