These investments represent total funding invested by the Washtenaw Coordinated Funders, a collaboration of the Office and Community and Economic Development (representing the City of Ann Arbor, Washtenaw County and Washtenaw Urban County), United Way of Washtenaw County, the Ann Arbor Area Community Foundation, and Saint Joseph Mercy Hospital Ann Arbor.

To learn more about our future community investments, please visit https://www.uwgive.org/

**Quick Facts**

- **$4,330,142**: Total awarded
- **59**: # of grants awarded
- **47,031**: # of people positively impacted
- **58%**: Funding to Ypsilanti zip codes 48197/98

**Demographic Information**

**Percent of Individuals, by Ethnicity**

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic/Latinx</td>
<td>11%</td>
</tr>
<tr>
<td>Non Hispanic/Latinx</td>
<td>59%</td>
</tr>
<tr>
<td>Ethnicity Not Reported</td>
<td>30%</td>
</tr>
</tbody>
</table>

**Number of Individuals, by Priority Area**

- **Safety Net Health & Nutrition - Nutrition**: 24,076
- **Housing & Homelessness**: 7,231
- **School Aged Youth - Safety**: 6,787
- **Safety Net Health & Nutrition - SNH**: 4,393
- **Older Adults**: 3,274
- **Early Childhood**: 881
- **School Aged Youth - Graduation**: 409

**Percent of Individuals, by Race**

- **46%**: White
- **36%**: Black/African American
- **7%**: Asian
- **9%**: Multi Racial
- **2%**: Middle Eastern
- **1%**: American Indian
- **1%**: Native Hawaiian and Unknown race

*Native Hawaiian and Unknown race = <1% each of the population*
Demographic Information

Funding supported all communities in Washtenaw County with 58% of funding supporting areas of highest needs.

Narrative Questions Qualitative Analysis and Summary

At the end of year two, grantees were asked to share their impact through COFU funding. The following major and secondary themes arose from reporting.
**Most Significant Change**

We asked Grantees to reflect on the most significant change observed through this funding:

**39%: Ability to shift and adapt to new changes relate to the pandemic**

“Within the last year, our client's health and safety was at the forefront of our mission. Due to COVID, our winter programs were extended past the Spring and into the fall months. In response to the Shelter in Place order SAWC... offered shelter to every person needing it until Sept 8th, 2020. At our highest occupancy, SAWC was able to shelter 173 persons within Delonis shelter, a hotel site, and other smaller congregate locations. By April SAWC's winter programs usually come to an end, and we are funded to only serve 55 persons at most a night. Even though there was a substantial strain on operations and additional unexpected budgetary costs, SAWC is proud to say that no individuals were turned away from shelter during the Shelter in Place order.” –Shelter Association of Washtenaw County

“A lot has occurred in the past year for the under 60 clients of YMOW (adjusting services): In October 2019 YMOW had to bring back a waitlist for service for the 1st time in over 5 years. We saw a 50% raise in requests from Community Mental Health. For the first time in 2 years more clients saw an increase in co-morbidities from 3 up to 5. In 2019, YMOW launched 7 days of meal support for all clients served this lead to a 2 point reduction in over 85% of our clients’ nutritional health. We launched a personal care pantry that all clients have access to and more than 80% of clients took advantage of this service. We launched a friendly caller program and all 52 under 60 clients participated. We found that many based on results from the PHQ-9 were showing signs of extreme depression and anxiety. Within 3 weeks of launching this service 48 out of 52 clients PHQ-9 stabilized.” –Ypsilanti Meals on Wheels

**28%: Saw an increase in client engagement**

“We provided a judgment-free space for our patients to receive high-quality care of insurance status or ability to pay, and we were able to offer care management services to assist with benefits enrollment and connect our patients with other community resources. Patients and community members also benefited from health education and outreach programming, including nutrition education and mental wellness classes.” –Corner Health Center

“The most significant change experienced by our clients was the holistic approach of person-centered care. People experienced a confidence that came from not being alone at an incredibly isolating time, knowing that there was an agency reliably and dependably there for them through some of the darkest days for our community.” –Jewish Family Services of Washtenaw County

For additional information about our Coordinated Funding efforts, please contact Bridget Herrmann, bherrmann@uwwashtenaw.org, Vice President of Community Impact.
COVID-19 Impact

We asked grantees to share what is most important to know about their organization and clients with respect to the COVID-19 pandemic:

49%: Adapted services to meet the needs of the community/clients

"When schools closed and the economic recession began in March, we immediately modified our programs to address four new priorities, in line with the increased need we witnessed in the community we serve: On-site academic support for students navigating a new virtual world, food distribution to alleviate food insecurity, emergency services for families and individuals at risk of losing their homes or having utilities shut off, and mental health services for stressed and overwhelmed parents and their children." – Peace Neighborhood Center

Once the Stay at Home was issued, DHHS ESP allowed families to stay in shelter longer than 90 days to ensure that they were exited to permanent housing. This resulted in some shelter stays in excess of 90 days however all families were exited to positive housing destinations during this time. We had no reported cases of COVID 19 in our Shelters. Also, SOS operates non congregate shelters which allowed families to shelter together and no other families entering and exiting. -SOS Community Services

19%: Adjusted safety and PPE protocols and services

"... Shelter services are being offered primarily, we have implemented extra cleaning and social distancing measures along with following other guidelines to insure the safety of residents and staff. At the start of the stay at home order, the number of survivors accessing our services including calls to our 24 hour Help Line declined. We recognized that this decline was not a result of a decline in incidences of domestic violence and sexual assault, but more likely due to survivors’ inability to safely access help because of increased isolation. We have also seen an increase in the number of requests for financial assistance as COVID-19 has had a negative economic impact on many survivors. -Child Care Network

"This program has operated at full capacity during the COVID-19 crisis. Changes to increase staffing coverage and daily programming were implemented for the majority of the COVID-19 crisis. Additionally, because we have moved into a new building and secured funding, we are increasing bed capacity to 9 beds. At the beginning of the crisis (during the stay-at-home order), youth were only allowed out of the building for medical emergencies and work. Since June 1st, protocols for outings have been put in place. Youth who participate in these outings plan ahead and agree to safety procedures; they are given an outing kit with a mask, gloves, hand sanitizer, etc." - Ozone House
Racial Equity Impact

Grantees also shared the actions taken to address racial equity in their funded programs and organizational operations:

75%: Adapted agency policies and procedures to reflect commitment to racial equity

"CAN is committed to using an equity lens in all operations, policies, practices, and programs. SCF demonstrates equity through ensuring that all residents in CAN communities have equal access to services. CAN works with families to overcome system barriers; including advocating for clients in educational settings, ensuring basic needs are met, and relentlessly working to ensure all CAN students have equal access to the same educational and supportive opportunities as their Washtenaw peers."

-Community Action Network

"Currently, we are forming a DEI/Anti-Racism Task Force. Information about that can be accessed at this link: https://washlit.link/antiracism. Currently, two LIFT parents are expressing interest in joining this Task Force, which will be formed in 2021. At this time, it is intended to secure a consultant/facilitator to work with the task force in its initial stages."

-Washtenaw Literacy

21%: Incorporated equitable resources for staff and clients

"Staff participated in United Way’s 21 Day Equity Challenge. It was a fabulous program and we learned a lot. We also planned for a cultural diversity training when our teachers returned in September that will have a focus on classroom biases and opportunities to provide a more equitable experience."

-Foundations Preschool of Washtenaw County

"Dedicated to racial equity issues and actively participates and promotes initiatives focused on creating welcoming environments that provide a space for everyone to have a voice and be heard. This is driven by the Diversity and Inclusion statement which reads: The Ann Arbor YMCA is made up of people from every walk of life, working side by side to strengthen communities. Together we strive to ensure that everyone, regardless of age, race, gender, gender identity, gender expression, income, faith, sexual orientation, or cultural background has the opportunity to live life to its fullest."

-Ann Arbor YMCA

For a full listing of Stories of Impact, please click here.